

OH BOY! DINER

Situation:

Oh Boy! Diner, a recently opened neo diner located in Groton, Connecticut, was looking to pinpoint some operational difficulties, review their recipes and menu and help to make their operation franchisable.



Their Need:

Chef Services Group was hired to do an assessment to and make suggestions to improve and streamline their operations.

Primary Services Provided:

- Complete Operations Assessment with recommendations for improvement
- Identified problematic areas in service and operation and delivered targeted solutions
- Customized Forms Toolbox
- Conducted product tastings and sourcing
- Captured and documented production and plating recipes with accompanying photos
- Sourcing and Specification of Raw Materials
- Developed intricate interactive inventory spreadsheets
- Introduced quality control standards for food and service
- Collaborated with management to develop catering initiative, menu and materials costing
- Worked with owners to create realistic business and marketing plan

Results:

Oh Boy! Diner noticed immediate improvements in various aspects of their operation and still utilizes the various tools Chef Services left with them. Business is thriving and their hopes are to franchise the operation in the future.

Oh Boy! Diner				Plate Build Recipe	
Menu Item	ROUTE 184 STEAK & CHEESE		Issued	5/1/2008	
Menu Category	SANDWICHES		Revised		
Station	Fry/Burger		Author	Wheat, Chilly	
#	Qty	Ingredients	Method of Preparation		
1	1	TOPIES	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
2	1	SAUSAGE	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
3	2	American CHEESE	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
4	1	LEAF	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
5	2	SALAD TOMATO SLICES	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
6	1	BUN	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
7	1	TOPIES (Prepared)	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
8	2	CHEESE SLICES	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
9	1	TOPIES (Prepared)	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
10	1	TOPIES (Prepared)	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
11	1	TOPIES (Prepared)	TOPIES: Fry until golden brown in vegetable oil. Drain on paper towels.		
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	
			Class	211-Over-Platter	



Production Cost Menu		Item #											
Item #	Item Name	1	2	3	4	5	6	7	8	9	10	11	12
1001	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1002	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1003	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1004	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1005	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1006	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1007	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1008	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1009	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1010	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1011	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1012	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1013	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1014	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1015	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1016	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1017	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1018	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1019	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
1020	ROUTE 184 STEAK & CHEESE	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

